

Houston, Texas (September 29, 2017) – SSCS is pleased to announce that Gartner's recently published, "[IT Market Clock for Hybrid Infrastructure Services, 2017](#)," has cited SSCS as a sample vendor in its coverage of Third Party Maintenance Services. Published to Gartner's website on September 22 [Document ID [G00317887](#)], the publication's summary suggests "The market for infrastructure services is undergoing radical change, with traditional outsourcing approaches challenged by new models that bring improved cost and quality." The publication's team of authors have included Third Party Maintenance Services as a new category, one that had not previously been recognized in this annual publication.

"We are incredibly pleased that Gartner is deepening its marketplace education for the value of the third-party maintenance industry," offered Mark Havens, V.P., Sales & Marketing. "This is an incredibly important publication, guiding IT decision makers on trends that directly impact strategy, budgets and aligning these hybrid strategies to the importance of any client's business drivers. I suggest it as a 'must read' for any CIO, CTO or data center leader."

Serving its clients for 29 years with third-party maintenance services, SSCS was also pleased to see that this Market Clock encouraged a thorough review of third-party hardware support within the next 12-24 months in its advisory charts.

"Having been previously recognized by Gartner as a 'pure-play TPM' in a Market Guide was helpful in identifying the key players in the global TPM market," added Havens. "But, this IT Market Clock helps IT leadership to very clearly understand the same value propositions we have conveyed for many years – hybrid hardware support can offer incredible value. Anyone new to the TPM industry can and should ask us for a copy of our most recent four white papers for additional insight."

About SSCS Global IT Services

SSCS Global IT Services is a pure-play, third-party hardware maintainer headquartered in Houston, Texas, providing support to 65 countries. The company was founded in 1988 with the philosophy that it will provide a more cost-effective and customized service than can the bureaucracy of an original equipment manufacturer (OEM). From its Houston origin and humble beginnings, SSCS has grown into a multi-national company providing coverage to the United States, Brazil, Canada, Mexico, Great Britain, Europe, Latin America, APAC, and parts of Africa. For additional information about SSCS, visit www.sscs.com.